

NO SOLICITATION®

Thank you for choosing No Solicitation – the simple way to screen out telemarketers before your phone even rings.

USING NO SOLICITATION

When you receive your No Solicitation, it will be turned on and will screen calls between the hours of 8:00am and 9:00pm. Callers will hear the following message:

“You have reached a number that does not accept solicitations. If you are a solicitor, please add this number to your do-not-call list and hang up now. Otherwise, please press 1, or stay on the line.”

During non-service hours, all calls will simply ring through to your phone as usual.

CALL THE UPDATE CENTER TO MANAGE NO SOLICITATION

To turn No Solicitation on or off, or set up a Privileged Caller List, call the Qwest Update Center by dialing *78 from the telephone line on which the service is installed. You may also dial 1 888-(your area code)-8052 from any phone. Your service will be protected with a security code. The first time you call the Update Center, enter the temporary security code 1234. The recorded instructions will then guide you through personalizing your security code. (If you already have another service on your line that uses this Update Center, such as Dial Lock or Call Following, enter the same code that you use for that service instead of 1234.)

TURNING OFF YOUR NO SOLICITATION

To turn OFF your No Solicitation, simply call the Update Center, select No Solicitation and follow the instructions given. If you turn off your service, it will not screen any incoming calls until you turn it back on.

more...

1 800-244-1111 for customer assistance
qwest.com

Qwest
Spirit of Service®

TURNING ON YOUR NO SOLICITATION

To turn ON, or activate your No Solicitation, simply call the Update Center and follow the instructions given. No Solicitation will then screen calls from 8:00am until 9:00pm.

INTERRUPT FEATURE

When No Solicitation is active, your friends and relatives can skip the No Solicitation message by pressing **1** as soon as they hear the message begin. You may also set up automatic exceptions by establishing a Privileged Caller List.

THE PRIVILEGED CALLER LIST

Setting up your Privileged Caller List is the best way to let your frequent callers connect as usual.* Three different types of entries are allowed:

- Area Codes (e.g. 612): Calls from that area code will skip the No Solicitation message.
- Area codes followed by 3-digit prefixes (e.g. 612-111): Calls from that area code/prefix combination will skip the No Solicitation message.
- Specific 10-digit telephone numbers (e.g. 612-111-1111): Calls from that number will skip the No Solicitation message.

You may have up to 25 entries on your list.

Frequent callers will automatically be added to your list. In order to be automatically added, a caller with a valid 10-digit number must call and press **1** at the No Solicitation message 5 times within 7 days.

TO SET UP YOUR LIST

Call the Update Center, select No Solicitation and follow the recorded instructions to set up or change entries on your list at any time.

If at any time you experience difficulty or have any questions, please call 1 800-770-2513.

*Callers from businesses may not be able to bypass the No Solicitation message, even after you add them to your list, due to technical limitations.

Copyright © 2005 Qwest. All Rights Reserved.
NS_C 2/05