

CALL WAITING

Don't miss important calls because you're already on the phone. Call Waiting lets you take a second call without ending your first conversation. When you're on the phone, a special tone alerts you that someone is calling. Call Waiting is active all the time, but you can temporarily turn it off if you're making a call you don't want interrupted.

TO TEMPORARILY TURN OFF CALL WAITING, PRESS



Then dial the number you want to call. Other callers will hear a busy signal or be routed into your Qwest Voice Mail Service. Call Waiting is automatically re-activated when you hang up.

DIAL-UP INTERNET USERS

Avoid interruptions during an Internet connection by temporarily turning off Call Waiting before you log on. Store *70 as part of your dial-up number so Call Waiting is automatically turned off whenever you go online.

HOW TO USE CALL WAITING

- When you hear the Call Waiting tone, quickly press and release the FLASH key or switchhook (“hang up”) button to put the first call on hold and answer the second call.
- Press FLASH again to switch between callers.
- To remove one party, simply hang up.

HOW TO TEMPORARILY DEACTIVATE CALL WAITING

- Press *70 and listen for three short tones, then a regular dial tone.
- Dial the number you want to call. Anyone who tries to reach you during this call will hear a busy signal or be sent into your Qwest Voice Mail Service.* Call Waiting is automatically reactivated when you hang up.

Please refer to the back for more detailed instructions.

1 800-244-1111 for customer assistance
qwest.com

HOW TO TEMPORARILY TURN OFF CALL WAITING WHILE YOU'RE ON A CALL

- Press the FLASH key to put your call on hold.
- Listen for three brief tones and a normal dial tone, then press ***70**.
- Press and release FLASH again to continue your original call without Call Waiting interruptions.
- Call Waiting is automatically reactivated when you hang up.

LONG DISTANCE ALERT IS A FREE UPGRADE TO CALL WAITING

The Long Distance Alert** feature lets you assign a special ring or beep to the long distance callers that are most important to you. Just ask and it's yours FREE with Call Waiting.

MAKE CALL WAITING WORK HARDER FOR YOU...

Add Talking Call Waiting*** to hear who your second caller is before answering your Call Waiting call. After the Call Waiting tone, a synthesized voice states the name of the incoming caller (when available), but only you hear it. You can decide instantly which calls to take.

ADD VOICE MESSAGING*

The Call Waiting tone may not function under certain conditions. For example, if you are in the process of making a call or the phone is ringing, you will not get a Call Waiting tone. However, if you have Qwest Voice Mail, the call will still be forwarded to your voice mailbox.

* Voice Mail requires the use of a touch-tone phone. Purchase of additional service required. Not available in some areas.

** The same special ring is used for Custom Ringing, Priority Call and Long Distance Alert. If you have more than one of these services, you may not be able to distinguish between types of calls. Some restrictions apply.

*** Talking Call Waiting is not available in all areas, not all caller's names will be announced. Additional purchase required.

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